

Breakfast and Wrap Around Care - Future Stars Coaching

From January, Future Stars Coaching will be managing the breakfast and wrap around care at High Down Schools. We're very excited to share details of the booking process in this letter.

We work with many other primary schools in the South West, delivering their breakfast and wrap around provision to over 300 children daily.

High Down already has a fantastic service in place with an amazing team who care deeply for the children. We are very proud to announce that the team will be staying the same with only a couple of changes. Obviously Linda will be retiring at the end of the year - and we wish her well. She has been invaluable with the transition over the last few weeks. We are very proud to announce that Karen Pearce will be taking on the Lead Role from January. Her passion, expertise and commitment will make sure the clubs continue to thrive.

Although the provision won't be changing (keeping the same craft, games, puzzles, enrichment, fun and activity with the same staff) we will be implementing a new booking procedure.

Going forward, if you want to book onto a club, you can do so online via the Future Stars website. We also have a dedicated office team who can support with bookings, showing you how to reserve places and pay easily.

As Future Stars is a VAT registered company, we have had to change the prices slightly. But we were keen to soak up as much of the cost as possible - the after school club will stay at £10 (£8.33 + vat) and the breakfast club will increase to £6 (£5 + vat).

Cut off for bookings is 11:45pm the day before the session that you require.

Bookings made after the cut off time will incur a £3 booking fee.

Please don't drop your child to a club/session without booking. It is important that you book in for every session as the booking gives us all the information needed to keep your child safe.

We need to set up the HMRC and childcare voucher portal. This takes a few weeks to organise. However, if you use CHILDCARE VOUCHERS/HMRC TAX FREE CHILDCARE we will accept your bookings immediately with an intention to pay at a later date. We can then administrate all of this once the portal is ready.

To book, simply go to www.futurestarscoaching.co.uk and click on 'breakfast' or 'wrap around care' and choose High Down. During the learning process, our office team are on hand to support you. Please email info@futurestarscoaching.co.uk or call the office on 01275 867128.

If you are in debit with High Down for sessions up to the end of this term please can you settle the account with High Down in the usual way. If you are not in debit with High Down please do not pay any further sums of money to High Down, either via Parentpay or Childcare Vouchers or HMRC tax free childcare. If you are in credit with High Down your credit balance will be transferred over to Future Stars.

We look forward to seeing your children and supporting all parents with the booking process.

If you have any questions or queries, please direct everything through to the Future Stars Coaching office.

Kind regards

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